



Layers of Assurance

When you travel with Explorica by WorldStrides, you're backed by the strength of North America's largest and most trusted educational travel organization. The following is just a sampling of the comprehensive safety and support services Explorica provides each individual and group.

TOTAL TRAVEL PROTECTION

Unfortunately, many things can happen that might cause you to cancel your travel plans or cut them short. The worst part is, without adequate protection, you can lose your travel investment. The Travel Protection Plan Plus can protect your travel investment if your trip is cancelled or interrupted for a covered reason.

Travel Protection Plan Plus covers school board cancellations and common mishaps like misplaced tickets or passports, lost luggage, sickness or injury during the tour, and more. Along with providing a range of insured benefits from TuGo, the Travel Protection Plan Plus also includes the WorldStrides exclusive Cancel For Any Reason (CFAR) Waiver benefit. This CFAR waiver allows you to cancel your trip for any reason not otherwise covered by your insurance policy.

COMPREHENSIVE LIABILITY COVERAGE

We maintain an industry-leading multi-million-dollar level of liability coverage. This policy extends coverage to the Program Leader and chaperones, as well as the school and school board. So you and your academic organization can rest assured that you are protected while travelling with Explorica.

And, as a member of the Travel Industry Council of Ontario (TICO), a self-governed, not-for-profit corporation whose mission is to promote a fair and ethical market place where consumers can be confident about their travel purchases, tour investments with Explorica are fully protected by TICO's Compensation Fund.

With an extensive network of nationally and internationally trusted travel safety and security associations such as Exlog Global, the International Airlines Travel Agent Network (IATAN), and the Ontario Motor Coach Association (OMCA), Explorica is the educational travel provider you can trust.

PROVINCIAL REGISTRATION AND LEGAL COMPLIANCE

Explorica is registered in accordance with the Travel Industry Act and Consumer Protection BC and upholds the standards and policies of both regulators. The registration number with TICO is 50025477 and the license number with CPBC is 54663.

TRUSTED EXPERIENCE

Explorica travellers benefit from over 55 years of experience, and a worldwide network of support:

- **Proactive health and safety:** Backed by the resources of the entire organization, our Health & Safety Team is ready to spring into action with plans for situations large and small. Safety protocols are built into every aspect of our operations. From rigorous safety checks and detailed site visits, to continuous safety trainings conducted by our veteran health and safety professionals, we take every precaution to ensure a safe and enjoyable travel experience for all participants.
- **Global vigilance:** We also partner with Exlog Global, an international risk management organization providing premium travel security and crisis response services.

UNPARALLELED ON-TOUR SUPPORT

We're by your side every step of the way to provide guidance and assistance:

- **Expert Tour Directors:** Explorica's Tour Directors live and work in the cities in which tours visit, and are fluent in the local languages and customs. They advise travellers on how to ensure their safety and the safety of their belongings, and are thoroughly trained to handle any situation that may arise. We maintain regular contact with all Explorica field staff to provide up-to-date information on local conditions.
- **Doctors on Call Program:** For more than 15 years, WorldStrides has maintained an exclusive relationship with The George Washington University Medical Faculty Associates (GWMFA) providing 24/7 access to medical care for all travelling participants. Through telehealth consultation, medical professionals are available to evaluate health-related concerns and make recommendations for treatment. Telehealth consultation with a mental health professional is also available through our relationship with AXA Behavioural Health.
- **On Tour Support:** We maintain an On Tour Support office that can be reached 24 hours a day, seven days a week, because safety is our first priority. Should your group require an extended stay due to an airline problem or weather related issue, our On Tour Support office will make arrangements to accommodate your group (hotel, meals, re-booking airline seats, and providing additional bus usage).